

Optimization Design Method of PSS Based on GA and QFD

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Abstract: Due to sustainable production and consumption, customer-centric business model, increasingly homogenization of products and other factors, manufacturers had to adjust existing design and production mode, making their focus gradually shifted from a single product design and production model to a integration system solution which contains product and service to meet the customers' need. Product Service System is a new ideal proposed to adapt this strategy shift of Manufacturer Company. In this paper, proposing the optimization design method of Product service system based on Quality Function Deployment (QFD) and Genetic Algorithms (GA) to solve the problem as normative in design process, unity in design result and other problems.

Keywords: Product Service System (PSS), Optimization Design Method, Quality Function Deployment (QFD), Genetic Algorithms (GA)

1. Introduction

The concept of product service system, also named as "functional sales" [1], or "functional products" [2], was proposed by the United Nations Environment Program (UNEP) in the late 1990s. Its core idea is to provide "products" and "services", meeting customer' requirements while reducing resource consumption and environmental impact at the same time.

In traditional manufacturing modes, manufacturers usually pay more attention to the attribute of product itself in order to through product sales to earn more money and increase their market share [3]. They seldom concentrate on products' end-of-life, which usually results in waste of limited resources and environmental problems. With the approaching of economic globalization and much fiercer competition, more and more manufacturers are considering model transformation, integrating products and services which can not only improve efficiency but also can result in a new design model which is positive for economic and environment.

Since PSS is put forward, lots of scholars have made research on it, mainly concentrated in the following aspects: concept and definition aspects, features and classification aspects, design aspects and application research aspects. Mont [4-5] analyzed the connotation and meaning of PSS, and established the theory of PSS. Tukker [6] lists eight PSS, and

analyze each kind of PSS qualitatively. Sakao [7] made research on PSS solution design based on t-PSS. Sundin [8] introduced the Swedish enterprises design experience based on PSS.

Up to now, the concept research has been mature, but design method and its supporting technologies still have some problem, for example in design process the standardization from customer demand to design characteristics, design result single and so on. To solve the problems above, this paper proposes the optimization design method research of PSS based on QFD and GA.

2. Methodology

PSS design process is similar to the product design process, including task definition, plan design, detailed design and construction design stage. Scheme design in front of the design process, not only is the basis of the detailed design, but also is the important stage of the PSS design. Its main task is to determine reasonable design to meet customers' demand. Scheme design largely determines elements of PSS, such as function, quality and so on. Scheme design occupies 70 percent in PSS design. So this paper from design process aspect and design result aspect to make research on the optimization design method of PSS. Through the method, Solving the standardize problem in design process from customers' demand to technical characteristics, and the

problem of design result singly.

2.1. Optimization of PSS Design Process Based on QFD

In this Study, the optimization design method is based on existing schemes. As now CBR [9] is a famous method to realize scheme design, when achieve customer demand, designer can through case base to find the product scheme which can meet customer demand. So delivery and distribution from customer demand to technical characteristics is very important in CBR. Traditional method to realize the delivery and distribution is QFD [10], but it cannot realize

delivery from customer demand to product and service in PSS at the same time. In this paper, improve the QFD method to solve the standardize problem in design process.

House of Quality (HoQ) [11] in QFD is to realize the transmission and distribution of customer demand, it is an important method. HoQ through the form of relation matrix realize conversion between customer demand and product (service) characteristics, and using the conversion in design process to complete the design, its typical form as shown in figure 1.

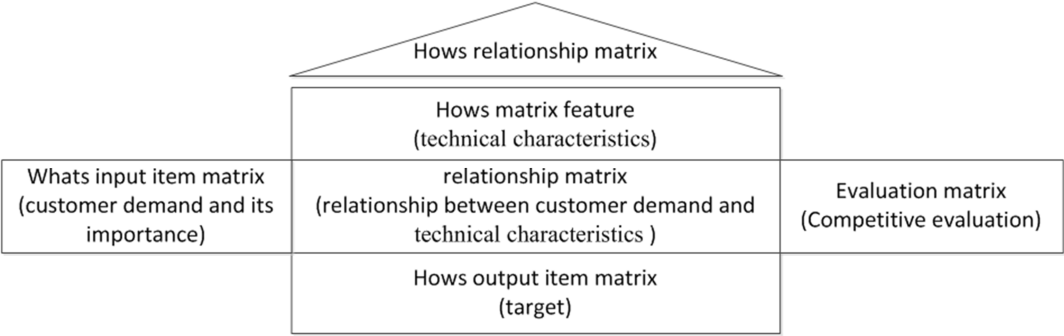


Fig. 1. House of quality.

HoQ is mainly using market research techniques and analysis tools, to determine customer requirements and enterprise resources, and determine the parts of HoQ, including the technical characteristic, the customer demand, customer demand relation matrix, the technical characteristic relation matrix, the plan of the customer requirements matrix, and the technical features design matrix, etc. In order to make the method can be applied to PSS design, transform its form to make it can adapt to PSS design.

Modified HoQ breakthrough the bottleneck of the traditional design, can satisfy the transmission and distribution from customer demand to the product technical characteristics and service technical characteristics at the same time. It mainly includes: customer needs comparison matrix (Fig. 2 left), the customer requirements and technical characteristics relation matrix (Fig. 2 middle), technical characteristic relation matrix ((Fig. 2 above) design and technical characteristics of matrix (Fig. 2 below).

							Technical Characteristics	-/+ P-EC ₁	-/+ P-EC ₂	-/+ P-EC ₃	-/+ P-EC ₄	-/+ P-EC ₅	-/+ S-EC ₁	-/+ S-EC ₂	-/+ S-EC ₃
							P-EC ₁								
							P-EC ₂								
							P-EC ₃								
							P-EC ₄								
							P-EC ₅								
							S-EC ₁								
							S-EC ₂								
							S-EC ₃								
Customer Demand	CR1	CR2	CR3	CR4	CR5	CR6	Relative Weight								
CR1															
CR2															
CR3															
CR4															
CR5															
CR6															
							P-EC ₁								
							P-EC ₂								
							P-EC ₃								
							P-EC ₄								
							P-EC ₅								
							S-EC ₁								
							S-EC ₂								
							S-EC ₃								

Fig. 2. QFD of product service design.

HoQ mainly apply Analytic Hierarchy Process (AHP) method to build customers' demand relation matrix, AHP [12] solves problem process as follows.

2.1.1. Establish Hierarchy Structure Model

According to the relationship between decision objective, decision factors (decision criterion) and decision-making object, we divided the system into top layer, middle layer and the lowest. At the highest level is the purpose of decision making, the problem to be solved; The middle layer is the problem of the consideration and decision criteria; The lowest layer is for decision-making object design.

2.1.2. Construct Judgment Matrix

Judgment matrix shows upperdominatelower thatevery lower relative to the upper level of the importance, It is the same level of pairwise comparison results between the elements. Assuming that A_i and the next layerof A_1, A_2, \dots, A_n which have relationship with C_i in A layer of elements, the structure form of the judgment matrix as shown in table 1.

Table 1. Structure of judgment matrix.

C_i	A_1	A_2	...	A_n
A_1	a_{11}	a_{12}	...	a_{1n}
A_2	a_{21}	a_{22}	...	a_{2n}
.
.
.
A_n	a_{n1}	a_{n2}	...	a_{nn}

Among them, the a_{ij} shows in C_i , a_i to a_j relative important

degree, usually a_{ij} option 1, 2, 3.... 9, and the reciprocal of them, the meaning of the Numbers as shown in table 2.

Table 2. Scale and meaning of judgment matrix.

scale	implication
1	Compared to two factors, they have the same importance
3	Compared to two factors, One factor is more important than another factor slightly.
5	Compared to two factors, One factor is more important than another factor obviously
7	Compared to two factors, One factor is more important than another factor strongly
9	Compared to two factors, a factor than another factor is extremely important
2,4,6,8	above two adjacent judgment of values
reciprocal	Factors I compared to j is the judgment of the a_{ij} . factor j compared to i, the compare judgment $a_{ji} = 1 / a_{ij}$

2.1.3. The Level of Single Order and Consistency Check

Hierarchical single sorting refers to calculate a relative important degree of each element in the hierarchy according to the judgment matrix. Hierarchical single sorting is calculating the weight value and eigenvector of judgment matrix A, calculating characteristics of the vector W (normalized eigenvector), W_i is the weight of corresponding elements. To test the consistency of judgment matrix, need to use consistency judgment form:

$$CR = CI / RI < 0.1 \quad CI = (\lambda_{\max} - n)(n-1) \quad (1)$$

The CI as consistency index, RI as average consistency index. RI values are shown in table 3.

Table 3. Value of RI.

order	1	2	3	4	5	6	7	8	9	10
RI	0	0	0.58	0.90	1.12	1.24	1.32	1.41	1.45	1.49

When $CR < 0.1$, the consistency of judgment matrix is satisfied, otherwise, we need to adjust the judgment matrix, make it has satisfactory consistency.

2.1.4. The Level of Total Sorts and Consistency Check

After the calculation of relative importance of various elements we can achieve comprehensive importance of each factor relative to the system.

Total sorts consistency check:

$$CR = C_i / R_i < 0.1 \quad (2)$$

$$C_i = \sum_{j=1}^n a_j C_{ij} \quad R_i = \sum_{j=1}^n a_j R_{ij}$$

When $CR < 0.1$, the consistency of judgment matrix is satisfied, otherwise, we need to adjust the judgment matrix, make it has satisfactory consistency.

After customer demand relation matrix has been built, through the result determines other matrix in HoQ to realize transmission and distribution from customer demand to PSS characteristic.

According to specific product service system extract technology features, and establish technical characteristics set which is expressed by EC_s . PSS contains the product Technical characteristics and service Technical characteristics. EC_s contain P- EC_s (On behalf of product technical characteristics set) and S- EC_s (On behalf of servicetechnical characteristics set).

$$EC_s = \{EC_1, EC_2, \dots, EC_{n+m}\}$$

Establish correlation matrix between customer demand and technical characteristics, R_{jk} is the correlation coefficient between CR_j (on behalf of customer demand set) and EC_k . According the relation degree between customer demand and technical characteristics, express strong related, week related and un-related by 9,1,0, then achieving matrix U. By using -3,0,1,9 express negative related, un-related, Positive correlation and autocorrelation, then achieving matrix P' and P (standardization form of P'). At last, calculating relation matrix (R, r_{ij} is coefficient in R) between customer demand and technical characteristics, and its relative importance matrix V.

$$r_{ij} = \frac{\sum_{k=1}^n |u_{ik} p_{jk}|}{\sum_{j=1}^n \sum_{k=1}^n |u_{ik} p_{jk}|} = \frac{\sum_{k=1}^n |u_{ik} p_{kj}|}{\sum_{j=1}^n \sum_{k=1}^n |u_{ik} p_{kj}|} = \frac{|(UP)_{ij}|}{\sum_{j=1}^n |(UP)_{ij}|} \quad (3)$$

According to the result above can solve standardization problem when transfer and distribute from customer demand

to technical characteristics in the PSS design process, improve the accuracy and applicability whenusing CBR retrieve case.

2.2. Optimization of PSS Design Result Based on GA

In view of the current single PSS design result cannot meet the customer demand, second optimization based on process optimization design is proposed. Optimization design process of design result as follows.

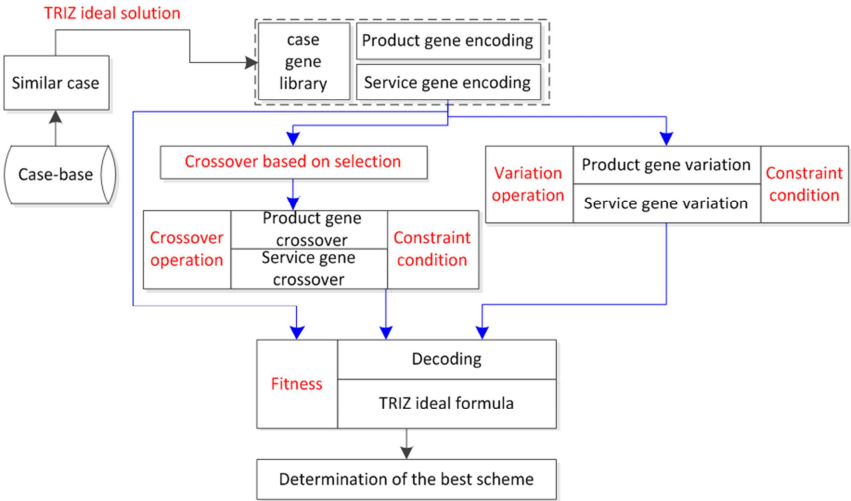


Fig. 3. Optimization design process of PSS based on GA.

Second optimization process is as follows:

(1) Based on products and services build PSS design genetic information as Fig.4 shown;

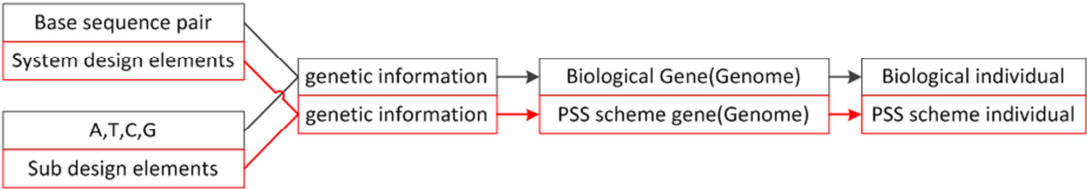


Fig. 4. Analogy between biological gene and PSS design.

(2) Combining TRIZ theory and coding method in GA to establish PSS coding method, implementing the mapping between phenotypes and genotypes of PSS;

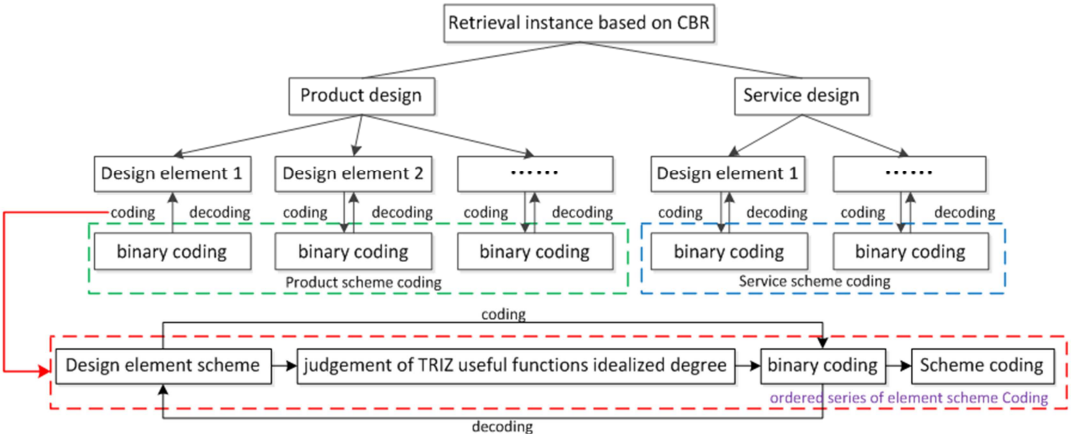


Fig. 5. Mapping method.

Method to achieve PSS plan gene encoding is shown in Fig. 5. First, experts make judgment of scheme design elements such as Σ Benefits, Σ Expense, Σ Harms idealized degree, and give each value. Then, transform the useful function ideal degree value to binary coding, use the coding present PSS scheme; finally, take an orderly series of all design elements

gene encoding as the genome characterization of PSS. For example, Value of Σ Benefits is 5, its binary code is 101.

Define Σ Benefits, Σ Expense, Σ Harms idealized degree value is divided into seven levels, from 1 to 7, the larger the value the deeper the degree, as shown in table 4. Numerical converted to binary code as shown in table 5.

Table 4. Factors value degree of ideal solution.

Elements	Degree value	Significance
Σ Benefits	1,2,3,4,5,6,7	Value from small to large, benefits degree turn high(+)
Σ Expense	1,2,3,4,5,6,7	Value from small to large, cost degree turn high (-)
Σ Harms	1,2,3,4,5,6,7	Value from small to large, harms degree turn high(-)

Table 5. Binary code conversion results.

Elements degree	1	2	3	4	5	6	7
Binary coding	001	010	011	100	101	110	111

(3) In order to expand the optimization target space according to genetic manipulation and search in the space, access to numerous individual genome encodes in genetic space, decoding these gene to obtain individual scheme; This process is realized by crossover and mutation.

Crossover: In the N, free to choose two individuals take crossover operation, produce two new individuals, repeat this process until the completion of the individual crossover.

For example, get the new schemes by taking crossover operation between scheme 1 and scheme 2 in the underline.

Coding of scheme 1	100 <u>1000</u> 11001001 001011101101110
Coding of scheme 2	100 <u>1010</u> 11001001 100011110101001



Coding of scheme 3	100 <u>1010</u> 11001001 001011101101110
Coding of scheme 4	100 <u>1000</u> 11001001 100011110101001

Mutation: Its basic content is the gene value on gene string changes at certain mutation probability.

For example, in the underline take mutation operation can get new scheme.

Coding of scheme a	100 <u>1000</u> 11001001 001011101101110
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Coding of scheme b	100 <u>1</u> 00011001001 001011101101110
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Finally, according to ideal formula realize determination of the best scheme. Develop platform to assist designer complete optimization design of PSS.

$$I = \sum \text{Benefits} / (\sum \text{Expense} + \sum \text{Harms}) \quad (4)$$

3. Validation

The emergence of sewage treatment equipment makes urban sewage is no longer a waste, but a valuable resource that can be used. Sewage treatment equipment is shown as Fig. 6,

it works as shown Fig. 7. The treated sewage can replace clean water, and reduce pollution emissions while saving the limited resources. In paper, through sewage treatment equipment optimization design verify the validity of the method.



Fig. 6. Sewage treatment equipment.

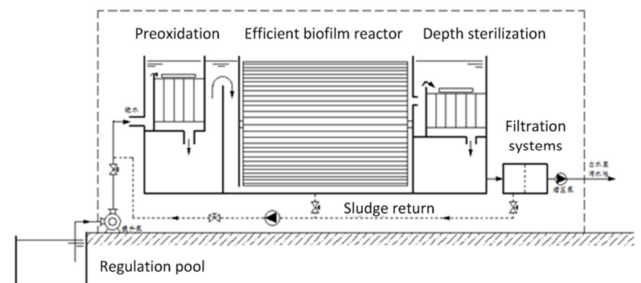


Fig. 7. Principle diagram of the sewage treatment equipment operation.

3.1. Optimization of Sewage Treatment PSS Design Process

Build HoQ:

Collect customer needs and determine the relative weights based on AHP. Customer needs as shown in table 6.

Table 6. Relatively important degree of customer demand.

A	CR1	CR2	CR3	CR4	CR5	CR6
CR1	1	2	3	5	7	7
CR2	1/2	1	2	4	6	6
CR3	1/3	1/2	1	3	4	4
CR4	1/5	1/4	1/3	1	2	4
CR5	1/7	1/6	1/4	1/2	1	1
CR6	1/7	1/6	1/4	1/2	1	1

Matrix A:

$$A = \begin{bmatrix} 1 & 2 & 3 & 5 & 7 & 7 \\ 1/2 & 1 & 2 & 4 & 6 & 6 \\ 1/3 & 1/2 & 1 & 3 & 4 & 4 \\ 1/5 & 1/4 & 1/3 & 1 & 2 & 4 \\ 1/7 & 1/6 & 1/4 & 1/2 & 1 & 1 \\ 1/7 & 1/6 & 1/4 & 1/2 & 1 & 1 \end{bmatrix}$$

$$\lambda_{\max} = 6.272 \quad C.I. = \frac{6.272 - 6}{6 - 1} = 0.054$$

$$C.R. = \frac{C.I.}{R.I.} = \frac{0.054}{1.26} = 0.043 < 0.1$$

$$W = (0.394, 0.266, 0.166, 0.088, 0.043, 0.043)^T$$

Determine the correlation matrix between customer needs and technical characteristics, and calculates relative weight.

$$U = \begin{bmatrix} 9 & 9 & 0 & 0 & 1 & 0 & 0 & 0 \\ 9 & 0 & 0 & 0 & 1 & 0 & 0 & 0 \\ 9 & 9 & 9 & 1 & 1 & 1 & 1 & 0 \\ 1 & 0 & 0 & 0 & 0 & 0 & 0 & 0 \\ 0 & 0 & 0 & 0 & 0 & 9 & 0 & 0 \\ 0 & 0 & 0 & 0 & 9 & 0 & 0 & 0 \end{bmatrix}$$

$$P' = \begin{bmatrix} 9 & 1 & 1 & 0 & 1 & 0 & 1 & -3 \\ 1 & 9 & 1 & 0 & 0 & 9 & 9 & -3 \\ 1 & 1 & 9 & 0 & 0 & 0 & 0 & -3 \\ 0 & 0 & 0 & 9 & 0 & 0 & 0 & 0 \\ 1 & 0 & 0 & 0 & 9 & 0 & 0 & -3 \\ 0 & 9 & 0 & 0 & 0 & 9 & 0 & 0 \\ 1 & 9 & 0 & 0 & 0 & 0 & 9 & 0 \\ -3 & -3 & -3 & 0 & -3 & 0 & 0 & 9 \end{bmatrix}$$

$$P = \begin{bmatrix} 1 & 0.11 & 0.11 & 0 & 0.11 & 0 & 0.11 & -0.33 \\ 0.11 & 1 & 0.11 & 0 & 0 & 1 & 1 & -0.33 \\ 0.11 & 0.11 & 1 & 0 & 0 & 0 & 0 & -0.33 \\ 0 & 0 & 0 & 1 & 0 & 0 & 0 & 0 \\ 0.11 & 0 & 0 & 0 & 1 & 0 & 0 & -0.33 \\ 0 & 1 & 0 & 0 & 0 & 1 & 0 & 0 \\ 0.11 & 1 & 0 & 0 & 0 & 0 & 1 & 0 \\ -0.33 & -0.33 & -0.33 & 0 & -0.33 & 0 & 0 & 1 \end{bmatrix}$$

$$R = \begin{bmatrix} 0.205 & 0.203 & 0.040 & 0 & 0.040 & 0.182 & 0.203 & 0.127 \\ 0.524 & 0.057 & 0.057 & 0 & 0.115 & 0 & 0.057 & 0.190 \\ 0.164 & 0.190 & 0.161 & 0.015 & 0.029 & 0.146 & 0.161 & 0.135 \\ 0.565 & 0.062 & 0.062 & 0 & 0.062 & 0 & 0.062 & 0.186 \\ 0 & 0.5 & 0 & 0 & 0 & 0.5 & 0 & 0 \\ 0.076 & 0 & 0 & 0 & 0.694 & 0 & 0 & 0.229 \end{bmatrix}$$

$$V = (0.300, 0.154, 0.063, 0.003, 0.086, 0.117, 0.127, 0.149)^T$$

Sewage treatment PSS HoQ is shown as Fig. 8.

							TC	-/+ P-EC	-/+ P-EC	-/+ P-EC	-/+ P-EC	-/+ P-EC	-/+ S-EC	-/+ S-EC	-/+ S-EC
								1	2	3	4	5	1	2	3
							P-EC ₁	9	1	1	0	1	0	1	-3
							P-EC ₂	1	9	1	0	0	9	9	-3
							P-EC ₃	1	1	9	0	0	0	0	-3
							P-EC ₄	0	0	0	9	0	0	0	0
							P-EC ₅	1	0	0	0	9	0	0	-3
							S-EC ₁	0	9	0	0	0	9	0	0
							S-EC ₂	1	9	0	0	0	0	9	0
							S-EC ₃	-3	-3	-3	0	-3	0	0	9
CD	CR1	CR2	CR3	CR4	CR5	CR6	RW	0.300	0.154	0.063	0.003	0.086	0.117	0.127	0.149
CR1	1	2	3	5	7	7	0.394	9	9	0	0	1	0	0	0
CR2	1/2	1	2	4	6	6	0.266	9	0	0	0	1	0	0	0
CR3	1/3	1/2	1	3	4	4	0.166	9	9	9	1	1	1	1	0
CR4	1/5	1/4	1/3	1	2	4	0.088	1	0	0	0	0	0	0	0
CR5	1/7	1/6	1/4	1/2	1	1	0.043	0	0	0	0	0	9	0	0
CR6	1/7	1/6	1/4	1/2	1	1	0.043	0	0	0	9	9	0	0	0
							P-EC ₁	complicated structure, helpful to sewage treatment and drainage							
							P-EC ₂	full contact result to decontamination							
							P-EC ₃	Simple structure, low cost							
							P-EC ₄								
							P-EC ₅								
							S-EC ₁	Troubleshooting							
							S-EC ₂	Online Monitoring							
							S-EC ₃	Water Testing							

Fig. 8. HoQ of sewage treatment PSS.

According the Fig. 8 above, realize the mapping between customer needs and technical characteristics. The result as follows:

Good performance at dirt (CR1) - box and basket (activated carbon, electrolysis, stirring rod, etc.);

Discharge performance and generation of impurities (CR2) - housing and into the drainage system (electrolysis, sewage plant);

Cost (CR3) - cage and drive (wheels, rack, and transmission mode);

Water (CR4) - Water Testing Services;

Device Status (CR5) - Online Monitoring Service.

3.2. Optimization of Sewage Treatment PSS Design Result

From the above results, Search case by CBR. The results are as follows.

Scheme 1:

Cabinet: pre-oxidation part use activated carbon to treat sewage, and directly open the overflow hole. Depth sterilization part uses the electrolysis apparatus to realize sterilization of sewage treatment equipment;

Caged: caged internal skeleton equipped with a stirring rod, inner hub slot, full useful access sewage to decontamination devices, rack use plastic materials to reduce costs;

Gear: complete transmission (unilateral) by engaging between the gears;

Service: Remote Troubleshooting (motor shaft), real-time online monitoring (caged speed, water pulse, noise), water quality testing.

Scheme 2

Cabinet: pre-oxidation part use activated carbon and electrolysis apparatus to treat sewage treatment, and use triangle cofferdam method connected with the efficient biofilm reactor. Depth sterilization section use electrolysis apparatus to treat sewage meanwhile. Install sewage plant beside electrolysis apparatus (electrolytic process will produce large amounts of impurities).

Caged: caged internal skeleton equipped with a stirring rod, wheels are not slotted, full useful access sewage to decontamination devices, rack made of carbon steel materials by line cutting.

Transmission: gear (bilateral).

Service: Remote Troubleshooting (motor), real-time online monitoring (water pulse, equipment), water quality testing.

Scheme 3

Cabinet: pre-oxidation part use activated carbon to treat sewage, and use triangle cofferdam method to connect with the efficient biofilm reactor, while inside pre-oxidation part use the draft tube to connect simultaneously. Depth sterilization section use electrolysis apparatus for the sewage treatment equipment, and equipped with infrared depth sterilization.

Caged: caged internal skeleton equipped with a stirring rod, wheels are not slotted, full useful access sewage to decontamination devices, rack use plastic materials to reduce costs;

Transmission: gear (bilateral).

Service: Remote Troubleshooting (motor shaft), real-time online monitoring (noise, equipment, shaft speed, water pulse), water quality testing.

Make judgments of design elements ideal degree in system, as table 7 shown.

Table 7. Ideal value degree of expert judgment.

	Scheme	Benefit	Harm	Cost
Case	1	3	1	2
	2	4	1	2
	3	5	1	3
Caged	1	5	2	3
	2	4	3	5
	3	3	4	2
transmission	1	3	1	3
	2	2	3	5
	3	2	3	5
control	1	1	1	1
	2	1	1	1
	3	1	1	1
Into the drainage	1	5	2	4
	2	3	3	3
	3	3	3	3
Remote Diagnosis	1	3	2	4
	2	2	4	3
	3	3	2	4
Online Monitoring	1	3	2	3
	2	2	3	2
	3	5	1	4
Installation and maintenance	1	1	1	1
	2	1	1	1
	3	1	1	1

Coding result is shown as Table 8.

Table 8. Sewage treatment product service system genes encoding.

		Sewage treatment PSS scheme gene coding
Scheme 1	Degree	35315331
	Coding	011 101 011 001 101 011 011 001
Scheme 2	Degree	44213221
	Coding	100 100 010 001 011 010 010 001
Scheme 3	Degree	53213351
	Coding	101 011 010 001 011 011 101 001

Take genetic manipulation between the 3 Schemes gene coding above, and get on optimal decision, the results are as table 9.

Table 9. Calculation result of PSS Idealized level.

Scheme	I ₁	I ₂	I ₃	I ₄	I ₅	I ₆
Ideal degree	0.61	0.59	0.62	0.64	0.63	0.7
Scheme	I ₇	I ₈	I ₉	I ₁₀	I ₁₁	I ₁₂
Ideal degree	0.67	0.61	0.65	0.59	0.69	0.71
Scheme	I ₁₃	I ₁₄	I ₁₅	I ₁₆	I ₁₇	...
Ideal degree	0.72	0.67	0.66	0.63	0.68	...

The best scheme ideal degree value is 0.72. It corresponds to the program is as follows:

Cabinet: pre-oxidation part use activated carbon adsorption to treat sewage, while opening the overflow hole and install the draft tube to achieve connectivity efficiently between pre-oxidation and biofilm reactor. Depth sterilization part use

electrolysis apparatus to realize sterilization of sewage treatment systems, meanwhile equipped with infrared depth sterilization.

Caged: caged internal skeleton equipped with a stirring rod, inner hub slot, full useful access sewage to decontamination devices, rack plastic materials used to reduce costs.

Gear: the motor driven reduction gear engage.

Service: Remote Troubleshooting (motor shaft), real-time online monitoring (caged speed, water pulse, noise, equipment), water quality testing.

Compare the optimized scheme with un-optimized scheme, Optimized scheme not only meet customer needs, while reducing costs, the decontamination and sewage effect of equipment significantly improved. The original generation of impurities will be removed without affecting decontamination equipment in the electrolysis process. Provide the water quality monitoring online monitoring and other services have improved the competitiveness of Sewage treatment product service system.

4. Conclusion

Based on genetic algorithm and QFD to break the conventional PSS design limitations to obtain more in line with the requirements of the design, the PSS design to binary genes encoding mapping method is put forward, with the evolution of the binary code of evolutionary operation system characterization scheme. TRIZ ideal solution as the objective function to determine the optimal solution, to achieve the optimal solution; this paper draw on the genetic algorithm and QFD, combined with examples, to solve the problem in the system design optimization design:

(1) An optimization of product service system design scheme based on QFD.

(2) Based on the theory of evolution broke the limitations of conventional PSS design, through evolutionary operation obtain more in line with the requirements of the design, in the evolutionary process according to the needs of designers determine the evolutionary position, in order to guarantee the validity of system evolution and avoid a large number of design data cannot deal with the situation, in order to facilitate the selection of the optimal solution;

(3) PSS design to binary genes encoding mapping method is proposed to by binary coding in evolutionary operation characterization of changes in PSS design evolution, method is simple, intuitive, logical relationship clear, easy to processing of large amount of data in the form of data;

(4) Using TRIZ ideal solution as the objective function to obtain optimal design solution.

Fully proving the optimization method is very effective in PSS design, and providing a good guidance significance to other PSS designers.

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