

# The Synergism of STM and the Effectiveness of Simultaneous Interpreting

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**Abstract:** STM is the abbreviated form of short-term memory that consciously processes the information in interpreting. As both a buffer and a processor, STM plays an indispensable part in interpreting practices. This study, through live simultaneous interpreting (SI) experiments and observations to the MTI that the researcher has taught in the SI classroom in the College of Foreign Languages and Literatures at Fudan University, analyzes their STM abilities to do SI. The results of experimental research show that the function of STM is increasingly prominent; and moreover, the STM synergism strategy is conducive to enhancing the timeliness and the ten-dimensions of student interpreters in their SI, which consequently expedites the effectiveness.

**Keywords:** STM, Synergism, Simultaneous Interpreting, Timeliness, Effectiveness

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## 1. Introduction

Cognitive psychologists generally believe that the primary procedures of memory consist of three aspects: encoding, storage and retrieval (Xu, 2008:17). These three aspects are closely interrelated with one another. Concretely, information firstly enters short term memory (STM) in the form of sounds encoding. Meanwhile, priming effect occurred to activate the semantic information stored in long term memory (LTM). Thereafter the activated semantic information will temporarily be stored in working memory (WM) and eventually be transformed to LTM by rehearsal. According to the theory of Levels-of-Processing Framework (Nordhielm, 2002: 371-382/2003: 91-104), the levels of information storage largely depend on the encoded information. Just as the information in computers needs to be artificially classified and put into separate files so as to be retrieved later, information encoding rearranges and assembles messy information in brains to save more memory storage space (Sternberg, 2003). During the whole memory process of simultaneous interpreting (SI) from source language (SL) to target language (TL) (Kang, 2011: 81), information encoding determines success or failure of SI memory (ibid, 2013:30). However, information encoding is not a single link, but includes information option and

encoding. Therefore, from super-lingual (ibid, 2012: 106) information option to encoding, the function of STM is more prominent. Only by developing synergism of STM can the effectiveness of SI be enhanced.

## 2. Definition Construal of STM

STM is short-term memory, which refers to a few seconds or minutes' retention after memory experience, or information capacity that can be identified and recalled within a few seconds or minutes. External stimulative information activates sense memory through sense channel, then comes into STM. STM is "a buffer and a processor with finite capacity before information comes to long term memory (LTM), and the only memory phase where information is processed consciously. Therefore, STM includes not only two short-term memorizers — visual and spatial memorizers, but also the central executive which processes limited data and controls the whole system. (Gui, 2002: 48-49)"

## 3. Functional Validity of STM

If we regard interpreters as a bridge between speakers of SL and listeners of TL, STM is just as a link that connects the encoding of decoded SL information input with the retrieved

TL information. Therefore, a good ability of STM is a prerequisite for interpreters to perform excellently during interpreting.

While talking about the qualifications of interpreters, Phelan (Phelan, 2001:4-5) stated, “interpreters need to have good STM ability to store the information he/she hears...”. During the interpreting memory phase, interpreters hence need have good STM ability to encode, store and retrieve the decoded information from SL; During the phase of interpreting expression, if interpreters do not have good STM ability and cannot timely retrieve the activated semantic information temporarily stored in WM, all of the efforts will be completely ruined and eventually result in invalid interpreting.

#### 4. Prominent Features of STM

1) *Selectivity of information in STM*: In the course of interpreting when thousands of SL information swarms into interpreter’ brains in a minute and comes into sense registration, the interpreter, if receiving all the information without filtration, will certainly fall into utter confusion and cannot accomplish interpreting task successfully. Given this, interpreters should give full play to the attention mechanism of brain which makes interpreters pay attention selectively so as to absorb valuable and meaningful information into STM and keep meaningless and valueless information away from attention. In other words, in the process of information transfer, interpreters should consciously select information for STM by attention control and interrupting information rejection. Despite the difficulty of interrupting information avoidance, at least by attention it can be reduced to the lowest. This is exactly an effective information selection in STM.

2) *Instantaneity of information storage in STM*: During the process when information comes into sense registration and STM, some unnoticed valueless or meaningless information is lost, while the noticed information is stored into STM through sense registration. Nevertheless, the information stored in STM cannot last long, generally 20 seconds, or above 20 seconds if the time of attention is added. It can thus be seen

that STM has very strong instantaneity.

3) *Finiteness of capacity in STM*: Without rehearsal, information is usually composed of  $7\pm 2$  chunkings in STM, while any delay or interruption may reduce the capacity of STM from 7 to 3 (Miller, 1956: 81-97). Chunking items can be letters, numbers, words or sense groups; however, no matter what kind of chunking it is, the capacity of STM generally remains  $7\pm 2$  chunkings (ibid.).

4) *Fluxility of information in STM*: Information in STM has very strong fluxility. This means the Central Processing Unit (CPU) of human brain will deal with the information in STM that stays a very short period of time at the fastest speed, and keep it in LTM afterwards.

5) *Deviation of information encoding in STM*: In terms of Conrad’s theory (1964), the encoding form of STM is auditory encoding. When stimulus information is presented in a visual way, people also process the information by simplifying or transferring them into auditory code that can be encoded by STM. In STM, the input stimulus information primarily encodes the information in the way of verbally auditory codes. Based on the experiment of Posner, Boies, Eichelman, Taylor et al. (1969), visual encoding is also one of the ways for information encoding in STM. According to Wickens’ experimental theory of semantic encoding (1970, 1972, 1973), semantic encoding as one of the encoding forms is a kind of encoding that relates to meanings without the features of sensory channel. That semantic encoding exists in STM is proved by Wickens’ experiment (ibid.) and the experiment results have widely been applied in the domain of cognitive psychology. Hence, STM has visual encoding and semantic encoding as well as the deviation of auditory encoding.

In short, STM serves as the preparation for successfully outputting information. In order to smoothly output information and accomplish interpreting products, the key is to convert the received speech sounds information into semantic form encoding. In other words, the speech sounds information in STM must exert activating effect promptly and activate the corresponding semantic information stored in LTM. Once activating effect cannot be carried out instantly, speech sounds information will disappear swiftly.

**Table 1.** Tracking Experiments to MTI for burrowing their STM Ablation Rate.

Items		Week 1	Week 3	Week 5	Week 8
No. of participants		28	28	27 (1 absent)	27 (1 absent)
STM Ablation Rate (%) (E-C)		54.917	48.226	41.651	40.286
STM Ablation Rate (%) (C-E)		42.592	40.775	39.349	38.613
Attention	No.	16	15	13	10
	Ratio	57.143	53.571	48.148	37.037
concentration	No.	19	17	17	16
	Ratio	67.857	60.714	62.963	59.259
Problems Selection	No.	25	24	22	22
	Ratio	89.286	85.714	81.482	81.482
Capacity	No.	23	23	22	20
	Ratio	82.143	82.143	81.482	74.074
Encoding	No.	22	20	20	18
	Ratio	78.571	71.429	74.074	66.667

## 5. Live Experiment of STM

This study, through live simultaneous interpreting (SI) experiments on STM and observations to the MTI that the researcher has taught in the SI classroom in the College of Foreign Languages and Literatures at Fudan University, explores the ablation rate of STM and the various problems occurring in the course of STM. The results are shown as below (Table 1):

Table 1 shows that the live experiment on STM is conducted four times. There are 28 participants in Week 1 and Week 3, and 27 in Week 5 and Week 8. Through the four tests of STM ablation rate among MTI E-C interpreters, the ablation rate in Week 8, though reduced by 14.631% compared with that in Week 1, is 40.286%. By contrast, the STM ablation rate among MTI C-E interpreters is relatively low. Despite that, the rate in Week 8 still reaches 38.613%. Simultaneously, the results of questionnaires and SI effect test to MTI interpreters indicate that most student interpreters have problems in SL information attention, SL information concentration, SL information selection, SL information capacity and TL information encoding. Because of these problems, the research figures out the corresponding strategy of STM.

## 6. Synergism Strategy of STM

Based on the experimental results of STM, a series of interpreting STM strategies like information attention strategy, information concentration strategy, information selection strategy, information capacity strategy, information encoding strategy, STM training strategy etc. are adopted in terms of the prominent features of STM such as information selectivity of STM, information storage instantaneity of STM, capacity finiteness of STM, information fluxility of STM, information encoding deviation of STM/selectivity of information in STM, instantaneity of information in STM, Finiteness of capacity in STM, fluxility of information in STM, deviation of information encoding in STM and so on. They are helpful for interpreters, especially student interpreters, to master the skills of STM, enhance their interpreting memory and better accomplish interpreting tasks.

1) Information attention strategy: Interpreters, especially student interpreters should pay attention to speakers' or orators' information output. Only by implementing attention strategy can they understand speakers or orators' meaning of words, prepare for smooth selection of meaningful and valuable information, and thereby obtain effective information of SL.

2) Information concentration strategy: Information concentration strategy should come after information attention strategy. Interpreters are supposed to concentrate on speaker's or orator's chunking information and overall information rather than single word information, that is to say, interpreters should concentrate on listening to "meaning" instead of "words". As for

interpreting beginners, they tend to make the mistake of not seeing the forest for the trees. After a speech, they only memorize some words without grasping the integrated meaning; hence it is of immense significance for interpreters to concentrate on the memory content.

3) Information selection strategy: When retrieving information, interpreters should selectively memorize conception, proposition, designation, number, and logic relation etc., namely the content with practical significance. Accordingly, quite a few scholars posed outline memory method that requires interpreters to memorize discourse structure and catch general ideas, so as to supplement corresponding content.

4) Information capacity strategy: It is a strategy that interpreters to greatest extent enlarge their storage capacity of STM to remember more information. Although the capacity of STM only has  $7\pm 2$  chunkings (Miller, 1956:81-97), the capacity of each item is not definitely restricted. A number of researchers hold that information capacity of STM can be expanded by enlarging information chunkings, while the capacity of chunkings can be expanded by information visualization and information logicalization. In short, the process of information chunking is just a course of establishing relationship between individual information. Furthermore, the closer the relationship between each information is, the better results of memory can be obtained (Li, 2004: 18-19; Zhang, 2007:50). While memorizing information through information visualization, interpreters should fully stimulate their imagination to make the images in brain as vivid as possible, for example.

*[SL] As well as being the centre of Scottish government, located in the new Parliament building, Edinburgh is also the focal point for many of its cultural events. Every August, the east coast city is taken over by the world famous Edinburgh Festival, a month-long celebration of theatre, comedy, dance, books, music and film. Thousands of visitors including hundreds of performers take part in an arts extravaganza. In fact, it's not just one festival but many, including the official International Festival, the Festival Fringe, Book, Film and Art Festivals as well as many others, offering something for everyone. It becomes a badge of honor to sample as much variety as possible, taking in acrobatic acts followed by the premiere of a major new movie, or a challenging new theatre drama followed by a top stand-up comedian.*

**【TL】**作为坐落在新国会大厦的苏格兰政府的中心所在地，爱丁堡同时也是很多苏格兰文化活动的中心。每年八月份，其东海岸的城市就沉浸在著名的爱丁堡艺术节里了，这是一个为期一个月的包括戏剧、喜剧、舞蹈、书籍、音乐和电影的庆典。有成千上万的游客包括几百个表演者参加到这个艺术盛典。事实上这不单只是一个节日，而是一个包括了官方国际节、戏剧节、图书节、电影节、艺术节等众多节日的大杂烩，每个人都能从中得到自己的乐趣。爱丁堡艺术节已经成了一个荣誉的象征，它尽可能地给人们呈现出不同的色彩。比如在一部新的大制作电影首映礼前我们能欣赏到杂技表演，又比如在一个富有挑战性的新

戏剧中,我们会看到一个站得高高的喜剧演员在那尽情表演。(Kang, 2007)

When interpreters hear “Edinburgh is also the focal point for many of its cultural events. Every August, the east coast city is taken over by the world famous Edinburgh Festival, a month-long celebration of theatre, comedy, dance, books, music and film.”, they immediately think of the bustling, vivid scenes of various art celebrations held in Scottish Art Centre, such as theatre, comedy, dance, books, music, film and so on. While these information chunkings which are related and close to one another, such as theatre, comedy, dance, books, music, film etc. all belong to cultural activities. Meanwhile, information expansion among these chunkings contributes to interpreters’ STM; what is more, the processed information only takes up so small a space of STM as to relieve the pressure of STM greatly.

Visualization and lexicalization memory methods above differ in application scope. Visualization memory method applies to descriptive and narrative genre; nevertheless, logicalization memory method applies to exposition styles, for instance.

**【SL】**国务院总理李克强指出,为使中美战略经济对话发挥更加积极的作用,双方应从以下几个方面做出努力: // 一是要从大处着眼、从长远出发,讨论两国共同关注的全局性、战略性、长期性的经济问题; // 二是平等磋商、求同存异,充分考虑彼此的关切; // 三是以发展的眼光,拓展利益交汇面,实现互利共赢; // 四是加深了解,增强互信,不断扩大共识。

**【TL】** Premier Li Keqiang of the State council pointed out that in order to enable the China-US dialogue to play a more active role, the two sides should make efforts on the following aspects. // Firstly, we should discuss the overall, strategic, and long-term economic issues, which both countries focus on, from key points and the long-term point of view. // Secondly, both countries should make consultation equally and seek for common ground, fully considering each concern. // Thirdly, we should broaden the interests’ interface with developing point of view and achieve mutual benefit and win-win results. // The fourth point is to deepen understanding, enhance confidence between both sides, and continually expand consensus.

This is a very logical statement basically without any visualization. Logicalization memory method is applicable to such an exposition style, because this statement is clearly

expressed from firstly to fourthly. This method helps to develop the mode of logical thinking and logical memory in interpreters’ brain.

5) Information encoding strategy: As mentioned above, the information of STM mainly includes auditory encoding, but not excluding other encoding forms such as visual encoding and semantic encoding. No matter what form is adopted to encode the obtained information; the only goal is to prepare for successfully bringing information into LTM. This means that the speech sounds information of STM must achieve activating effect promptly and activate its corresponding semantic information stored in LTM.

Information selection and information encoding forms largely determine the success of information retrieval, so the tasks of STM can only be accomplished by implementing information encoding strategy, fully playing the function of auditory encoding and adopting both visual encoding and semantic encoding.

6) STM training strategy: Student interpreters should receive special training of STM attention, auditory sense, visual sense, and semantic encoding in the mode of SI. With the help of this training strategy, students can achieve good effectiveness of STM.

## 7. Tracking Experiments of STM

This research did a 15-week tracking experiments on the MTI interpreters of 2014 taught by the researcher in College of Foreign Languages and Literatures, at Fudan University. The experiments in Week 1, Week 3, and Week 5 and from Week 10 to Week 15 took place in Classroom 5113 and Simultaneous Interpretation Laboratory 5207 in Classroom Building Five. The experiments continued five times, and for each SI time was limited to five minutes——starting timer as soon as the speakers began to read each text. Student interpreters rendered both E-C and C-E SI to test their ability of STM (see Table 2). The experimental contents were “The Secretary-General’s Message on World Environment Day on June 5, 2011” and the speech “气候变化与中国” (Excerpt) addressed by Fu Ying, the Chinese ambassador, to UK in London School of Economics (LSE) and so on (Kang, 2013:108-110).

Table 2. Basic Situation of STM Experiments.

Items	Week 1	Week 3	Week 5	Week 10	Week 15
Subjects	MTI	MTI	MTI	MTI	MTI
Places	Rm5113	Rm5113	Rm5113	SL lab 5207	Rm5113
No.	28	28	27	26	28
Interpreting Models	SI	SI	SI	SI	SI
Language Models	E-C; C-E	E-C; C-E	E-C; C-E	E-C; C-E	E-C; C-E
	E-C:	E-C:	E-C:	E-C:	E-C:
Contents	Passage 1, Part I	Passage 1, Part II	Passage 1, Part III	Passage 1, Part IV	Passage 1, Part V
	C-E:	C-E:	C-E: Passage 2, Part	C-E: Passage 2, Part IV	C-E: Passage 2, Part V
	Passage 2, Part I	Passage 2, Part II	III		
Difficulty	0.539	0.504	0.561	0.552	0.548

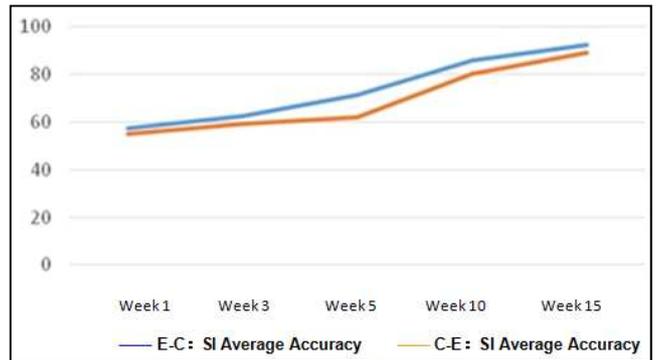
\*E-C: (interpreting) from English into Chinese; \*\*C-E: (interpreting) from Chinese into English

Table 2 illustrates the experimental subjects, places, numbers, interpreting models, language models, contents, and difficulty levels of interpreting products. Although the content in each experiment is different, the SPSS computed difficulty level is between 0.504 and 0.561, with its mean value of 0.541, almost the same. Five Tracking experiments were performed to assess the student interpreters' STM ability. Thereinto, no STM synergism strategy was implemented in Week 1, Week 3 or Week 5. Since Week 10, the STM synergism strategy began to take effect. The result is presented as follows (see Table 3).

**Table 3. Effect Form of STM Output.**

Items	Week 1	Week 3	Week 5	Week 10	Week 15
E-C: SI Average Accuracy (%)	57.249	62.415	71.404	85.916	92.557
C-E: SI Average Accuracy (%)	55.082	59.318	64.220	80.348	89.161

From Table3, it is found that the average accuracy of SI has no obvious difference from Week 1 to Week 3, regardless of E-C interpreting or C-E interpreting. The average accuracy of E-C SI rises to 62.415% from 57.249%, growing by 5.166%, and that of C-E SI rises to 59.318% from 55.082%, growing by 4.263%. These two items above do not show sharp amount of growth. Although growth is sustained at Week 5, the amount of growth is still not apparent. However, in Week 10, due to the application of synergism strategy of STM, the amount of growth rises by 28.667% compared with Week 1 and by 14.512% compared with Week 5, which indicates a considerably large increase. In Week 15, the average accuracy of SI of each item still goes up greatly (see Figure 1).



**Figure 1. SI Accuracy under STM Strategy.**

Figure 1 clearly shows the variation of STM ability increase of MTI interpreters with incrementing time of professional training of SI in 15 weeks. Especially after implementing synergism strategy of STM, the increase in Week 10 reached its highest.

In view of the tracking experiments above, the acquired data has been processed by SPSS to identify its significance, reliability, and validity. The results are shown below (see Table 4 & 5).

T-TEST

/TESTVAL=0

/MISSING=ANALYSIS

/VARIABLES=VAR00001 VAR00002

/CRITERIA=SI(.95).

**Table 4. Analyses of SI Accuracy Mean of STM Output.**

Items	N	Mean	Std. Deviation	Std. Error Mean
VAR00001 (E-C:SI)	5	73.9538	15.02460	6.71921
VAR00002 (C-E:SI)	5	69.6256	14.52280	6.49479

**Table 5. Testing Sample of SI Accuracy of STM Output.**

Items	Testing Value = 0					
	t	df	Sig. (2-tailed)	Mean Value-Different Value		
				95% Confidence Interval of the Difference		
				Lower	Upper	
VAR00001(E-C:SI)	11.006	4	.000	73.95380	55.2983	92.6093
VAR00002(C-E:SI)	10.720	4	.000	69.62560	51.5932	87.6580

Table 4 shows that the accuracy mean of E-C SI is 73.9538, that of C-E SI is 69.6256, and the standard deviations are 15.02460 and 14.52280. Table 5 indicates that P value is .000 < .001, which proves this experiment is of considerable significance.

RELIABILITY

/VARIABLES=VAR00001 VAR00002

/SCALE('ALL VARIABLES') ALL

/MODEL=ALPHA.

**Table 6. Case Summary of SI Accuracy of STM Output.**

Items	N	%
Valid	5	100.0
Case Excluded	0	0
Total	5	100.0

**Table 7. Reliability of STM Ability Experiment Statistics.**

Cronbach's Alpha	Items
.995	2

From the data listed in Table 6, it is found that five experiments are performed and their effective rate is 100%. Table 7 indicates that Cronbach's Alpha is .995, which shows that the experiment is very reliable.

CORRELATIONS

/VARIABLES=VAR00001 VAR00002

/PRINT=TWOTAIL NOSIG

/MISSING=PAIRWISE.

**Table 8.** Correlation Experiment Statistics.

Items		VAR00001	VAR00002
VAR00001(E-C: SI)	Pearson Correlation	1	.991**
	Sig. (two-tailed)		.001
	N	5	5
VAR00002(C-E: SI)	Pearson Correlation	.991**	1
	Sig. (two-tailed)	.001	
	N	5	5

\*\* Correlation is significant at the .01 level (2-tailed).

As revealed in Table 8, the Pearson correlation is .991, which indicates the significance of the two-tailed correlation, in other words, being significantly correlated at .01 level (two-tailed).

Given all the above, this tracking experiment is not only significant (.000) but also highly reliable (.995) and valid (100%). The function of STM becomes more prominent when synergism strategy of STM is applied to student interpreters' SI. For student interpreters, the crux of SI memory training, especially the training of STM, is firstly to learn to grasp the meaning of information as a whole and cultivate their ability of promptly sorting out the logical outlines of discourses; and secondly to fully exert student interpreters' spatial imagination and enlarge memory contents of similar information in chunkings. Interpreters' spatial imagination plays a vital role in memorizing descriptive and logical discourses. Regardless of the logical analyses of discourses or the formation of vivid pictures, all these information processing, information encoding require to be accomplished instantaneously. Information encoding, including auditory encoding, sound image encoding, visual encoding and semantic encoding, determines information retrieval. Hence, the methodization and visualization of information in the brain, as well as the effective role of synergism strategy of STM, is conducive to making the effectiveness of SI more obvious.

## 8. Conclusion

The characteristics of STM and interpreting reflect the intimate relationship between STM and interpreting. Interpreting fails to be rendered without STM and effective STM helps to benefit interpreting. MTI interpreters have problems in attention, concentration, selection, capacity and encoding during SI practices. For this reason, introducing synergism strategy of STM in professional training can promote the achievement of better performance in SI timeliness, ten-dimensions and effectiveness.

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